

**UNDP Inter-Regional Europe and the CIS/Asia-Pacific
e-Governance Community of Practice Meeting**

**Understanding the Information Society: Leveraging ICT for Better
Governance and MDGs
Brainstorming Seminar**

Organizer: Estonian e-Governance Academy

Date: 4-5 December 2006

Venue: Hotel Viru, Tallinn, Estonia

The seminar's objective is to learn about the fundamentals of the Information Society and brainstorm UNDP's policy responses in the context of its development work, regionally and globally. The seminar lectures and debate will focus around the following topics:

Topic 1: Digital Revolution phenomenon in cultural, socio-economic, and political contexts: Promises, Benefits, Concerns.

Issues: Impact of modern ICTs on political processes, local cultures, administrative governance, business development, competitiveness, virtual and electronic collaboration tools, working environments, democracy, civil liberties, human rights, civil society, social networking, access to ICTs, internet governance, broadband, open source software, intellectual property rights, free document licenses, new digital media and medium, new multimedia communication tools (podcasting, blogging, videocast), etc.

Topic 2: ICT and the Millennium Development Goals. Mainstreaming ICT into core development areas

Issues: Impact of modern ICTs on meeting the Millennium Development Goals in such domains as gender equality, sustainable development, poverty alleviation, human rights.

Topic 3: Demystifying e-Governance: Myths and Reality

Issues: Impact of modern ICTs on governance policies and practices in such fields as public sector organizational change, personal skill development, government-citizen interaction, accountability, participation, social inclusion, public services, and anti-corruption through the lens of e-Democracy and e-Government.

AGENDA

Monday, 4th of December

8.45	Registration
9.30	Welcome and Introduction
Total: 10.00-12.30 Coffee: 11.30-12.00	Morning Session I: Digital Revolution phenomenon in cultural, socio-economic, and political contexts: Promises, Benefits, Concerns.
<i>Moderator:</i> Yuri Misnikov , ICTD Policy Advisor, Democratic Governance, Bratislava Regional Centre, UNDP	<p>Internet Governance—what is that and why such heated debate? – Jovan Kurbalija, Director, DiploFoundation</p> <p>New virtual reality: Impact of digital multimedia and communications on real life policies and politics – Phil Noble, PoliticsOnline (USA)</p> <p>Controlling Internet content: Policing, public policy or creeping censorship – Rafal Rohozinski, Advanced Network Research Group, Cambridge University (UK)</p> <p>How ICT can change a country? An Estonian case - Ivar Tallo, Director, eGA, (Estonia)</p> <p>Moderator’s concluding remarks</p>
12.30-13.30	Lunch
Total: 13.30-15.00 Coffee: 11.30-12.00	Afternoon Session I: Digital Revolution phenomenon in cultural, socio-economic, and political contexts: Promises, Benefits, Concerns.
<i>Moderator:</i> Shahid Akhtar , Programme Coordinator, Asia Pacific Development Information Programme (APDIP), Bangkok Regional Centre, UNDP	<p>Free/Open Software: A global community for local interest – Sunil Abraham, UNDP - Asia Pacific Development Information Programme (APDIP)</p> <p>Building the Information Society on dependable fundamentals: The need for Information Assurance – Maarten Botterman, Director, GNKS Consult (The Netherlands)</p> <p>Multi-stakeholder partnerships in and for the Information Society: How it works – Simon Willis, Global Head for e-Government, Cisco Systems (UK)</p> <p>Moderator’s concluding remarks</p>
Total: 15.00-15.45 Coffee: room served	Concluding discussion & brainstorming Session I
<i>Moderator:</i> Raul Zambrano , Senior Policy Advisor, ICT and Governance, Democratic Governance Group, Bureau for Development Policy, UNDP	<p><u>Key questions</u>: What is the impact of an unfolding digital and communication revolution on development? What are the new demands? How to respond?</p> <p><u>Format</u>: First, participants will comment on presentations and provide feedback in terms of top priority needs and issues for their offices/organizations. Afterwards, each presenter will provide his/her comments on how the above questions could be possibly answered.</p> <p>Moderator’s closing remarks</p>
Total: 16.00-18.00	Visits to PM Office and Skype Centre
19.00	Dinner

Tuesday, 5th of December

<p>Total: 9.15-12.30 Coffee: 11.15-11.30</p>	<p>Session II: ICT and the Millennium Development Goals. Mainstreaming ICT into core development areas</p>
<p><i>Moderator:</i> Ivar Tallo, Director, e-Governance Academy (Estonia)</p>	<p>Report on the online discussion on ICT and MDGs – Vikas Nath, Digital Governance (Switzerland, India)</p> <p>All MDGs: e-Development: Global trends, policies, comparisons – Bruno Lanvin, Senior Advisor, E-Strategies, Regional Coordinator for Europe and Central Asia Head, Client Capacity Building Global Information and Communication Technologies Department, World Bank</p> <p>MDG 1 case: Poverty eradication</p> <ul style="list-style-type: none"> - Local e-Governance and community networks to empowering the poor – Raul Zambrano, Senior Policy Advisor, ICT and Governance, Democratic Governance Group, Bureau for Development Policy; - Pro-poor e-Governance for the MDGs – Lars Bestle, Programme Specialist, UNDP-APDIP - Pro-poor e-Government Case Studies from Asia-Pacific - Subhash Bhatnagar, Indian Institute of Management (Presentation via Skype video) - ICT and broadband for economic and social growth – Nicole Hill, Alcatel (France) - Empowering grassroots communities through ICT cooperative enterprises – Sean O Siochru, Director, NEXUS Europe (Ireland) <p>MDG 3 case: Gender Digital (In)Equality – Heike Jensen, Humboldt University, Berlin (Germany), Association for Progressive Communication (APC)</p> <p>MDG 8 case: Principles and models of e-partnerships for development – Linnar Viik, Associate Professor, IT College (Estonia)</p> <p>Moderator’s concluding remarks</p>
<p>Total: 12.30-13.00</p>	<p>Concluding discussion & brainstorming Session II</p>
<p><i>Moderator:</i> Bruno Lanvin, Senior Advisor, E-Strategies, Regional Coordinator for Europe and Central Asia Head, Client Capacity Building Global Information and Communication Technologies Department, World Bank</p>	<p><u>Key questions</u>: Which ‘sectoral’ MDGs can benefit most from ICTs; How to approach MDG 8? What are the new demands? How to respond?</p> <p><u>Format</u>: First, participants will comment on presentations and provide feedback in terms of top priority needs and issues for their offices/organizations. Afterwards, each presenter will provide his/her comments on how the above questions could be possibly answered.</p> <p>Moderator’s concluding remarks</p>
<p>13.00-14.00</p>	<p>Lunch</p>

Total: 14.00-17.00 Coffee: room served	Session III: Demystifying e-Governance: Myths and Reality
<p><i>Moderator:</i> Phil Noble, PoliticsOnline (USA)</p>	<p>e-Democracy—Driver of Democracy?</p> <ul style="list-style-type: none"> - e-Inclusion. European policy and practice priority – Paul Timmers, Head, e-Inclusion, EC, Brussels - e-Participation. Participatory policy making – Liia Hanni, e-Democracy Coordinator, eGA (Estonia) - e-Consultation. Lessons of politika.lv – Krista Baumane, Publisher, Providus Public Policy Centre (Latvia) <p>e-Government—Driver of Public Sector Change and Modernization?</p> <p>e-Leadership. Embracing the challenge of transformational change – Joe McDonagh, Director of Executive Education, Trinity College Dublin (Ireland)</p> <ul style="list-style-type: none"> - e-Services. Front-office imperative – Juergen Nenz, Alcatel (Germany) - Adaptive and networked local government – Simon Willis, Global Head for e-Government, Cisco Systems (UK) - Interoperability challenges. Some preliminary lessons from Asia-Pacific - Shahid Akhtar, Programme Coordinator, and Sunil Abraham, Asia and Pacific Development Information Programme (APDIP), Bangkok Regional Centre, UNDP
Total: 17.00-17.30	Concluding discussion & brainstorming Session III
<p><i>Moderator:</i> Rafal Rohozinski, Advanced Network Research Group, Cambridge University (UK)</p>	<p><u>Key questions:</u> How to integrate e-Democracy into democratic governance? How to integrate support e-Government into public administration reform? What are the new demands? How to respond?</p> <p><u>Format:</u> First, participants will comment on presentations and provide feedback in terms of top priority needs and issues for their offices/organizations. Afterwards, each presenter will provide his/her comments on how the above questions could be possibly answered.</p> <p>Moderator’s concluding remarks</p>
17.30-17.45	Evaluation & final remarks