



Enabling citizen's initiative to eParticipation

The TID+ project aims to develop a tool that can be made available to citizens by public and private bodies and organisations, on a local, national and international level. The tool allows to initiate ideas, to discuss them and to ensure a response.

= international, scalable, adaptable, explained

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3



## TOM and TID+



The original TOM tool (since 2000) [www.eesti.ee/tom/](http://www.eesti.ee/tom/)



e-participation portal project

Includes an updated TOM system ("TOM version 2"), amongst other elements

TID+ project

Builds on the updated TOM system („TOM version 2“) and adds functionalities  
⇒ software available in English, adaptable and customisable, open source



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4





## TID+ situated

TOM	"TOM v2" (Ideed)	TID+
✓ Stand-alone application	✓ Embedded in e-participation portal	✓ Stand-alone application
	✓ In Estonian language	✓ In English, easily translatable
	✓ Licensed for use within Estonia	✓ Open license, freely adaptable and distributable
	✓ Designed for use by central government	✓ Adaptable for use by any (non)governmental entity
		✓ Added functionalities to improve user interaction, administration, publication, ...
		✓ Scalable, customisable
		✓ English practical and conceptual documentation available

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5



## Project track

### ① Find out what is "wrong" with TOM

Why is e-participation (via TOM) losing importance?

- ➔ Extensive and thorough **analysis** of causes and perceptions, explains why e-participation is not easy to accomplish and to keep alive

Main issue: debates are too narrow and too easily dominated

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6





## Project track

### ② How can we create a better tool?

What kind of technical improvements can we introduce?

- Set of **technical specifications** to be developed, making full use of Web 2.0 technologies

(connections to outside discussions, quorum levels, rejected ideas, ... = towards a self-moderated system)

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7



## Project track

### ③ How can we make better use of a new tool?

How is the e-participation tool we develop used best and most effective?

- Set of **procedural specifications** on how to use e-participation to its full relevance

(which options carry which consequences)

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8





## Project track

### ④ Developing TID+

- Synergy with the newly developed e-participation portal
- Open source / GPL or EUPL 1.0
- Subcontracted

**Vertical**

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9



## Project track

### ⑤ Testing and fine-tuning

- The core functionalities of the tool are tested as part of the Osale project track
- TID+ specific functions and options are tested by the project partners and a group of public testers
- The real test: planned activities after the project ends
  - Trial as to adaptability, scalability, localisation
  - Implementation in a EU / other country

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10





## Results

- **Software**

- TID+ creates a society-driven system of entering ideas and seeing them through (a “do” participation)
- Not a consultation system: the system is not meant (but could be used) for submitting ideas by a government itself, to check for public support
- Not an e-petition system: by default, ideas are submitted for commenting before they are submitted to voting
- Easy to maintain: the system puts as little strain as possible on the implementing entity, automating as many community aspects as is efficient

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11



## Results

- **Documentation**

- The compiled documentation makes the Estonian experience with e-participation internationally available
- Next to user manuals, guidance is provided on how to set policy concerning e-participation: what works and what doesn't
- ➔ Next to the software, tools are provided to put it to its best use

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12





## What lies ahead...



[www.tidplus.net](http://www.tidplus.net)

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13



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14

